Methodist Charlton

New hospital gets ahead on safety and efficiency thanks to the Swisslog Healthcare BoxPicker® Automated Pharmacy Storage System

The Challenge

Methodist Charlton's facility had been experiencing issues with human error and inefficiency in their manual medication storage and distribution process.

swisslog healthcare

The Solution

Methodist Charlton Medical Center was the very first Swisslog Healthcare BoxPicker client. BoxPicker offered several advantages for improving efficiency and safety, promising stronger performance than manual processing as well as other automated systems. Despite how new the system was at the time, Methodist Charlton took advantage of the opportunity and purchased a first-generation unit which they have now been using for over 10 years.

— BoxPicker Automated Pharmacy Storage System

— TransLogic® Pneumatic Tube System to facilitate in-hospital medication delivery

— Swisslog delivered a configurable solution specific to Methodist Charlton's needs

— Interface with electronic medical records for unit dose medications (recently added)

Measures of Success

— **Improved Safety** - Barcode verification and interface with electronic medical records safeguard against human error.

— **Increased Efficiency** - Medications are delivered directly to pharmacy technicians while they work on their next order. First dose medications reach hospital units in seconds through the TransLogic Pneumatic Tube System.

— **Responsive Support** - Methodist Charlton loves their Swisslog service technicians. Their current technician is the son of their original technician. "They are always very kind, responsive and provide a high level of customer service."

— **Local Impact** - Following Methodist Charlton's success with Boxpicker, they purchased a new, upgraded unit in Summer 2019. Another county hospital subsequently decided to order a unit as well, and three sister hospitals are also considering installing BoxPicker units to replace their carousel machines.

BoxPicker's Reputation for Success

— Methodist Charlton ordered a new, upgraded BoxPicker unit for Summer 2019

— A county hospital in the Dallas area purchased a BoxPicker unit for their facility

— Three sister hospitals are considering BoxPicker units to replace their carousel machines

«I really appreciate the improved safety and efficiency from utilizing the Swisslog Healthcare BoxPicker at our hospital.»

— Jeena Connor, Director of Pharmacy Services

Methodist Charlton

Swisslog Products
BoxPicker Automated Pharmacy Storage System
TransLogic Pneumatic Tube System

Health Information System
EPIC

Drug Distributor
Morris & Dickson

Other Technologies
Omnicell® XT Automated Dispensing Cabinets
Omnicell XT Controlled Substance Manager
Omnicell Analytics
IntelliGuard® Kit+Tray Management System™ with Virtual Log Book
MedKeeper PharmacyKeeper Verification Pro

Geography
South West

Swisslog Healthcare

At Swisslog Healthcare, we strive to lead change for better care. At the core of this vision is a focus on improving workflows and reducing the time clinicians spend doing repetitive tasks—enabling more time to care for patients and residents. Our solutions and services extend across the continuum of care, including transport, medication and supply chain management for long-term care facilities, consolidated service centers, hospitals and health systems.

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