



Alert Messaging for TransLogic® Systems

Alert Messaging leverages email and email servers for the hospital to notify staff of key system events—increasing user productivity, improving system maintenance and reducing the potential for system down-time.

Automated System Notifications

With TransLogic Alert Messaging, specific users are notified via email when select advisories, alarms and arrival notifications occur within the pneumatic tube system.



Advisory and Alarm Notifications

Alert Messaging provides hospital facilities staff with a dynamic communication tool monitoring TransLogic advisory "heads-up" information, as well as alarm notifications. Maintenance personnel can be notified for alarms that indicate system operation problems, such as hardware failures or transaction failures. Notification is available to report system interruptions or failures in the following categories:

- Communications
- User-related situations
- Maintenance issues
- Equipment failures

Arrival Notifications

Hospital department users are notified of carrier arrivals at specific stations via email. Arrival notifications are configurable and can be set based on the receiving station and the transaction type (secure, stat, etc.). Each station can have a single or group email address assigned to each condition. Arrival conditions consist of:

- Standard Carrier Arrival
- Secure Carrier Arrival (PIN or badge required)
- Stat Carrier Arrival
- Empty Carrier Arrival
- Returned Carrier
- Returned Secure Carrier (occurs when a secure carrier send is not retrieved from the station in the allotted timeout period and the carrier is returned to the original sending station).

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